SIDES

Responding to paper-based **Unemployment Insurance** (UI) information requests within tight deadlines creates a significant and costly administrative burden on employers and third party administrators (TPAs). This problem is compounded for employers/TPAs with operations in multiple states since no single national standard existed to help states and employers easily and electronically exchange key information about UI claims—until now!

The State Information Data Exchange System (SIDES) is a secure and timely way for employers/TPAs to electronically receive and respond to the Employment Development Department's (EDD) Notice of Unemployment Insurance Claim Filed (DE 1101CZ).

SIDES streamlines communication between employers/TPAs and the EDD by sending an electronic request to a UI claimant's former employer with the reason for job separation. This allows employers/TPAs to provide complete and accurate separation information to the EDD while reducing administrative costs and improper UI payments.

Ways to Participate in

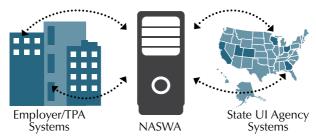
SIDES

SIDES E-Response

Designed for employers and TPAs with a lower volume of UI claims and does not require any special programming or software. To enroll, visit www.edd.ca.gov/SIDES.



SIDES Web Service



Designed for employers and TPAs with a higher volume of UI claims or those who operate in multiple states. This option requires the employer or TPA to coordinate with the National Association of State Workforce Agencies (NASWA) to implement special programming for a computer-to-computer interface. Visit the National UI SIDES website at www.itsc.org/Pages/UISIDES.aspx for information on how to participate in SIDES Web Service.

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.

